

Job Title: Handyman BID Ranger
Person Specification: ESSENTIAL (E) or DESIRABLE (D)
Qualifications: NVQ level 2

EXPERIENCE	
Proven experience of working in a maintenance role	E
Proven experience of working in a commercial cleaning or ability to support specific Ranger Rapid Response work	D
Proven experience of delivering first class customer service	E
Proven ability to prioritise your work and work on your own initiative	D

KNOWLEDGE	
Up to date knowledge of working safely and adhering to H&S guidelines	D
Cleaning equipment and use of chemicals for cleaning purposes, unless not part of the job description and then (D)	E
Manual handling training	E
Good knowledge of Bath or willingness to learn	D

SKILLS AND ABILITIES	
Demonstrable basic computer skills including sending and responding to e mails and inputting work on a spreadsheet	E
Full, clean driving licence	E
Answering the telephone or radio in a polite and courteous manner and referring the correctly recorded message satisfactorily	E
Proven customer service experience	D
COSHH Qualifications in the use of cleaning chemicals	D
IOSH certified training	D
SIA trained	D
First aid trained	D

PERSONAL QUALITIES	
A strong team player with good interpersonal and communication skills	E
A positive can do attitude, adaptable to change	E
Happy to work alone or as part of a team	E
Excellent timekeeping and fully conversant with all information to commence and fulfil their shift	E
High standards of personal presentation	E

MOTIVATION	
Driven to achieve results	E
Proactive approach to work	E